



Frequently asked questions

Who can utilise Oac Health Private?

Children who are currently enrolled at an Oac campus along with their siblings (up to the age of twelve years).

Children who have been enrolled at Oac in the past but no longer attend an Oac campus.

Family members of Oac employees (up to the age of twelve).

How can I make an appointment?

To make an appointment you can speak with your campus Director or call the Oac Health Private Coordinator on (02) 8968 1580 or (03) 8529 5040. Alternatively you can email info@oachealthprivate.com.au

Where do the appointments take place?

All families in New South Wales can attend the Oac Health Private clinic located in Cremorne for their assessment and therapy sessions. Alternatively, if your child is currently enrolled at an Oac campus, you also have the option of attending the campus for assessment and therapy sessions for a small additional fee.

All families in Victoria can attend their child's campus for assessment and therapy sessions.

Do I need a GP's referral to access the service?

No, if a GP independently determines that a Chronic Disease Management Plan is appropriate, they will provide a referral to claim a rebate through Medicare. Medicare will cover a portion of the session, however there may be a gap payment required.

Families can refer their own child to Oac Health Private if they intend to pay privately and claim a rebate through their private health insurance (if applicable).

What are the fees?

The fees for each session are outlined below:

Occupational Therapy	Speech Pathology
Initial assessment & report: \$280 60 minute consultation: \$155 45 minute consultation: \$120 30 minute consultation: \$90	Initial assessment & report: \$280 60 minute consultation: \$155 45 minute consultation: \$120 30 minute consultation: \$90

Is Oac Health Private an approved provider for Medicare and private health funds?

Yes, we are Medicare approved and work with private health insurers. We suggest you check your health fund policy to determine your level of coverage.

Can I claim the consultation using my private health insurance?

If your private health fund policy covers the particular service, you can claim a rebate on the session at the time of your appointment, provided you can supply your private health fund card. If your private health insurance policy does not cover the service, then you will be required to pay for the service in full on the day.

How much can be claimed for the service from my private health fund?

The gap payment will depend on your individual cover, we are unable to confirm how much the gap payment will be until the claim is processed at end of the service visit.

Is Oac Health Private a preferred partner of any private health fund?

No.

I have recently joined a private health fund, is there a waiting period before I can claim?

This is best answered by your private health fund. Please contact them to clarify your waiting periods.

We have a private health fund, do I need the card to claim for the service?

Yes, your private health fund card is required at the time of the appointment to claim a rebate on the session. If you forget your private health fund card you will need to claim the rebate online or at your health fund's offices.

Is Oac Health Private an approved provider for Helping Children with Autism and Better Start funding?

Yes, Oac Health Private is an approved provider to deliver therapy to families who are eligible for Helping Children with Autism and Better Start funding.

Is Oac Health Private separate from Oac Health core services?

Yes, this is a separate service.

Information collected by Oac Health core services or the campus will only be shared with Oac Health Private with written family consent. Similarly information collected at Oac Health Private will only be shared with campuses with written family consent.

Will my child's progress be reported back to their campus Director?

If you would like your campus Director to be informed of your child's progress, the Oac Health Private team are happy to provide this information however written consent from the family must first be received.

Is there access to the NSW clinic for people with mobility needs?

Yes, we have two access points for people with mobility needs. If you are entering through the basement car park, you can access the clinic directly via the lift. If you are entering via Parraween Street, there is ramp access to the entry of the building and you will need to take the lift to the clinic.

Is there anything I should bring to my child's first appointment?

Please bring, if appropriate:

- Medicare card
- Private health fund card
- Completed documentation received in the 'welcome pack' email
- Any letters from your doctor and/or previous reports from other health professionals.

How will I get a copy of the assessment report?

Your child's report can be emailed to your nominated address, mailed to your home address or collected from the Oac Health Private clinic in NSW. Please inform the Oac Health Coordinator how you would like to receive your child's report during their initial assessment session.